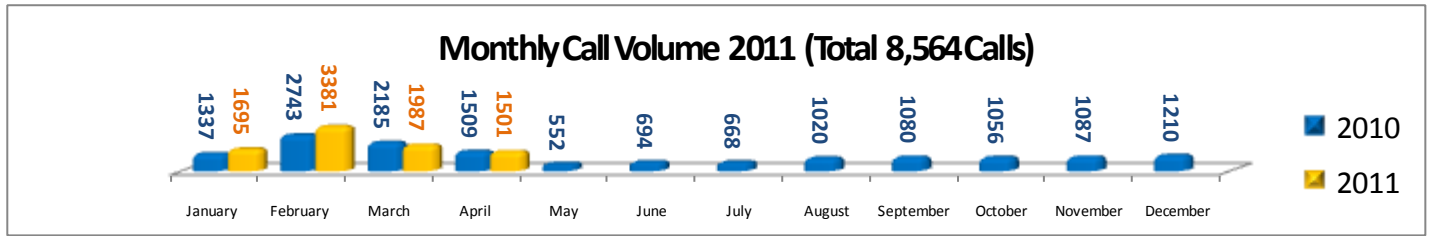




**United Way of Greenville County  
2-1-1 Report  
September 2011**



Time of Day People Call			Top 20 Providers Referred Represents 73% of all referrals made		Caller Demographics				
8am - 1pm	1pm - 5pm	5pm - 8pm	8pm - 12am	12am - 8am	Salvation Army, The - Greenville County	227	<b>Gender</b>	<b>Percentage</b>	
53%	32%	8%	3%	4%	United Ministries	147	Female	85.0%	
					Catholic Charities of the Piedmont Deanery	146	Male	14.7%	
					Sunbelt Human Advancement Resources	134	Unknown/NA	0.3%	
					Urban League of the Upstate	90	TOTAL	100.0%	
					Prince of Peace Catholic Church - Society of St. Vincent de Paul	58	<b>Ethnicity</b>	<b>Percentage</b>	
					St. Elizabeth Ann Seton Catholic Church - Society of St. Vincent de Paul	53	Caucasian	58.4%	
<b>Caller City</b>					Greenville Area Interfaith Hospitality Network	52	African American	39.4%	
Fountain Inn	20	3.0%						Hispanic/Latino	1.5%
Greenville	448	66.2%						Unknown/Other	0.8%
Greer	58	8.6%						TOTAL	100.0%
Marietta	5	0.7%						<b>Age Range</b>	<b>Percentage</b>
Mauldin	15	2.2%						0 - 17	1.5%
Piedmont	27	4.0%						18 - 39	40.2%
Simpsonville	47	6.9%						40 - 59	48.6%
Taylors	43	6.4%						60+	9.7%
Travelers Rest	14	2.1%						Unknown/NA	0.0%
Unknown	0	0.0%						TOTAL	100.0%
TOTAL	677	100.0%							
<b>Greenville Caller Zip Codes</b>			St. Mary Magdalene Catholic Church - Society of St. Vincent de Paul		45				
29601	38	5.6%	Soteria Community Development Corporation		44				
29605	101	14.9%	Golden Strip Emergency Relief & Resource Agency		44				
29607	74	10.9%	North Greenville Food Crisis Ministry		36				
29609	39	5.8%	Greer Relief and Resources Agency		28				
29611	107	15.8%	Downtown Outreach Ministry		23				
29615	32	4.7%	Miracle Hill Ministries - Miracle Hill Shepherd's Gate		21				
29617	33	4.9%	Housing Authority of the City of Greenville, The		19				
Other/NA	24	3.5%	God's Pantry - Mauldin		18				
TOTAL	448	66.2%	Upstate Homeless Coalition of South Carolina		17				
			Goodwill Industries of Upstate/Midlands South Carolina - Goodwill Retail Stores		17				
			Berea First Baptist Church - Reaching Center		16				

### Top 10 Caller Needs -- Represents 78% of Total Caller Needs --1703 Needs Identified

Utility Service Payment Assistance	37.9%	Food Banks/Food Distribution Warehouses	2.1%
Rent Payment Assistance	15.3%	Low Income/Subsidized Rental Housing	2.1%
Food Pantries	8.2%	Transitional Housing/Shelter	2.0%
Homeless Shelter	4.6%	Clothing	1.8%
Household Goods	2.4%	Prescription Expense Assistance	1.7%